

Project (Lead Agency)	Web Site	Description	Progress to Date	Next Steps
Government to Citizen				
GOVBENEFITS.GOV (DOL)	www.govbenefits.gov	Provides a single point of access for citizens to locate and determine potential eligibility for government benefits and services.	<ul style="list-style-type: none"> Launched eligibility screening tool to identify social services citizens may qualify for Re-launched site with additional functionality Added all applicable federal benefit programs for citizens to the site Established state level relationships and identified state benefit programs for inclusion on the site Launched GovBenefits 3.0 featuring new state and federal benefit programs, a redesigned homepage, streamlined questionnaire, and a customer satisfaction survey 	<ul style="list-style-type: none"> Continue to work with all levels of government to develop a data standard that can be used to exchange benefit data Release application to integrate USA Services into the citizen feedback process
RECREATION ONE-STOP (DOI)	www.recreation.gov	Provides a single-point of access, user-friendly, web-based resource to citizens, offering information and access to government recreational sites.	<ul style="list-style-type: none"> First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative Data provided for over 3,500 recreation sites managed by 10 Federal organizations and 4 states Launched enhanced user interface and mapping capabilities Established "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations) 	<ul style="list-style-type: none"> Pilot integrated recreation reservation system Establish a consolidated government-wide recreation reservation system Use of RecML as the vehicle to incorporate state and local data on the Recreation.gov web site
IRS FREE FILE (TREAS)	www.irs.gov	Creates a single-point of access to free on-line preparation and electronic tax filing services provided by Industry Partners to reduce burden and costs to taxpayers.	<ul style="list-style-type: none"> Launched free e-filing web site with Industry Partners As of September 2003, approximately 2.79 million taxpayers used Free File Alliance (FFA) services to file their taxes electronically during the 2003 tax filing season 	<ul style="list-style-type: none"> Complete FFA Operating Agreement Receive and validate free offers proposals from prospective FFA members Prepare Free File web pages on irs.gov Conduct/complete usability testing on Free File pages Conduct/complete FFA software evaluation process Launch Free File to Public via media kickoff
E-LOANS (ED)		Creates a single point of access for citizens to locate information on federal loan programs, and improves back-office loan functions.	<ul style="list-style-type: none"> Established agreement between GovBenefits.gov and E-Loans to create the GovLoans Gateway as a part of the GovBenefits.gov site Analyzed Pay.gov as a possible common solution for electronically collecting lender payments Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle Delivered design to provide non-HUD agencies/lenders with web access to default data on HUD's Credit Alert Interactive Voice Response System 	<ul style="list-style-type: none"> Create GovLoans Gateway - a web site to educate citizens on federal loan programs with links to federal agencies and private sector resources
USA SERVICES (GSA)	www.firstgov.gov	Develop and deploy government-wide citizen customer service using industry best practices that will provide citizens with timely, consistent responses about government information and services.	<ul style="list-style-type: none"> Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to contact the federal government via telephone, e-mail, letters, and fax Added e-mail capability to FCIC's National Contact Center Unveiled USA Services to the public 	<ul style="list-style-type: none"> Increase number of participating agency partners Award new contact center contract thereby increasing capability to provide improved citizen response services Assist agencies with system implementation for misdirected email and telephone inquiries
Government to Business				
E-RULEMAKING (EPA)	www.regulations.gov	Allows citizens to easily access and participate in the rule making process. Improves the access to, and quality of, the rulemaking process for individuals, businesses, and other government entities while streamlining and increasing the efficiency of internal agency processes.	<ul style="list-style-type: none"> FirstGov.gov links to all agency regulatory docket sites Completed benchmarking study and evaluation of existing agency sites Clinger-Cohen letter issued to consolidate redundant & siloed web sites Public launch of cross agency front-end web application for receiving public comments on proposed agency rules 	<ul style="list-style-type: none"> Consolidate existing agency e-docket systems with EPA's system, including DOT, FDA, and DOL Initiate business process reengineering of rulemaking process
EXPANDING ELECTRONIC TAX PRODUCTS FOR BUSINESSES (TREAS)		Reduces the number of tax-related forms that businesses must file, provides timely and accurate tax information to businesses, increases the availability of electronic tax filing, and models simplified federal and state tax employment laws.	<ul style="list-style-type: none"> Nationwide deployment of the Form 94x/Employment Tax Completed proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850) Nationwide deployment of Internet EIN 	<ul style="list-style-type: none"> Deploy Form 1120 – Corporate Income Tax Deploy Form 990 – Return of Organization Exempt from Income Tax
INTERNATIONAL TRADE PROCESS STREAMLINING (DOC)	www.export.gov	Makes it easy for Small and Medium Enterprises (SMEs) to obtain the information and documents needed to conduct business abroad.	<ul style="list-style-type: none"> Defined solution architecture for simplifying export processes Launched One Stop, One Form Launched automated NAFTA certification of origin Consolidated/merged content of USATrade.gov into the Export.gov portal Redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhancing functionality 	<ul style="list-style-type: none"> Integrate One Stop, One Form with BuyUSA.com, the Market Research Library, the NAFTA Certificate of Origin, the Shippers Export Declaration, and ExIm Bank Electronic Claims and Letter of Interest forms Implement cross-agency content management system
BUSINESS GATEWAY (formerly Business Compliance One-Stop) (SBA)	www.business.gov	Reduces the burden on businesses by making it easy to find, understand, and comply (including submitting forms) with relevant laws and regulations at all levels of government.	<ul style="list-style-type: none"> Launched BusinessLaw.gov Integrated State and Federal EIN eApplication Piloted Portal Maximizer for improved navigation Created 4 projected digital compliance assistance tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler & Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor Harmonized Electronic Miner Reporting proof of concept (saving 25,000 hours 	<ul style="list-style-type: none"> Complete additional compliance assistance guides designed to help businesses comply with relevant regulations in the environment, health and safety, employment, and taxes Develop a "forms gateway" for federal forms systems Expand harmonized minor reporting (Mine.gov) to include additional federal agencies and additional states Use XML-schemas to streamline, harmonize, and automate information collection requirements that affect three other industry specific "verticals"

E-Gov Initiatives at a Glance

As of 12/01/03

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			<ul style="list-style-type: none"> in reporting time for mining firms) Completed the Small Business Paperwork Relief Task Force Report to Congress 	<ul style="list-style-type: none"> - food, chemicals, and health care Develop the Business Gateway portal into the Federal cross-agency portal for businesses, integrating the content and functionality of SBA.gov and BusinessLaw.gov into one comprehensive site: Business.gov
CONSOLIDATED HEALTH INFORMATICS (HHS)		Adopts a portfolio of existing health information interoperability standards (health vocabulary and messaging) enabling all agencies in the federal health enterprise to "speak the same language" based on common enterprise-wide business and information technology architectures.	<ul style="list-style-type: none"> Government-wide health IT governance council established Portfolio of 24 target domains for data and messaging standards identified Four messaging and one health vocabulary standards adopted government-wide; additional vocabulary standards being reviewed Partnered with 23 federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics 	<ul style="list-style-type: none"> Deploy subject matter experts and report recommendations Assess government-wide investments in standards' licenses and support Define change management role for the initiative Provide requirements government-wide for health IT architecture standards Identify appropriate pilots, demonstrations and deployments
FEDERAL ASSET SALES (GSA)	http://www.firstgov.gov/shopping/shopping.shtml	Identify, recommend, and implement improvements for asset recovery and disposition, making it easier for agencies, businesses, and citizens to find and acquire/buy federal assets.	<ul style="list-style-type: none"> Developed a draft Governance Model Launched study of government Utilization and Donation practices Final Request for Proposal (RFP) posted for Personal Property Asset Class vendor solicitation Formed and hosted the Source Selection Evaluation Board and Source Section Advisory Council for the Personal Property Asset Class vendor selection 	<ul style="list-style-type: none"> Continue agency MOU partnership development Finalize Source Selection for the Personal Property Asset Class by selecting a vendor Launch Personal Property Asset Class Sales Solution Utilize agency partnerships to develop a final Utilization and Donation Program Recommendations Report Post Final RFP for Real Property Asset Class Launch e-marketplace sales solution for Real Property Asset Class Complete report on the viability of the Financial Instruments Asset Class Further define transition plans for migration of FAS e-marketplace solutions to managing agencies
Government to Government				
GEOSPATIAL ONE-STOP (DOI)	www.geodata.gov	Provides federal and state agencies with single-point of access to map-related data enabling consolidation of redundant data.	<ul style="list-style-type: none"> Created draft standard to ensure consistency among data sets that describe transportation routes and allow governments to share data about transportation related issues. Pilot project demonstrating the utility of the standard completed. All draft standards available for review on www.geo-one-stop.gov Inventory of existing Federal data holdings complete Launched GeoData.gov Harmonized Draft Framework Data Standards submitted to ANSI for review and approval process 	<ul style="list-style-type: none"> Establish unified grants program for awarding of grants/cooperative agreements to state and local governments for geospatial acquisitions Establish active Data Channel content stewards for all channels and processes for maintaining the currency and quality of content in the Portal Manage Phase 1 of the GeoData.gov portal as an operational tool to develop best practices strategy Establish a GSA Multiple Award Schedule contract for interoperable geospatial portal components that will be used to acquire a Version 2 production portal Complete ANSI public review, comment and adjudication of Framework standards
DISASTER MANAGEMENT (FEMA)	www.disasterhelp.gov	Provides federal, state, and local emergency managers on-line access to disaster management related information, planning and response tools.	<ul style="list-style-type: none"> Released upgraded DM Interoperability Services (DMIS) to include new tools such as alerts, web-services map capability, open source intelligence, specific needs request, and regional weather DMIS used in 34 actual emergencies and 61 disaster preparedness exercises with over 291 DMIS operating groups (with 201 waiting for access) in 46 states DisasterHelp.gov has over 10,600 registered users in 8 months 	<ul style="list-style-type: none"> Release on-line templates for storing event and site information centrally Release Playbook module that provides templates and best practices for creating response plans Continue Agency MOU partnership development Continue to support and participate in industry EM-XML consortium to help develop interoperability standards for disaster information Continue developing and receiving input from partner agencies for providing better information sharing on DisasterHelp.gov
SAFECOM (DHS)		Serves as the umbrella program within the Federal government to help local, tribal, State and Federal public safety agencies improve public safety response through more effective and efficient interoperable wireless communications. As a public safety practitioner driven program, SAFECOM is working with existing Federal communications initiatives and key public safety stakeholders to address the need to develop better technologies and processes for the cross-jurisdictional and cross-disciplinary coordination of existing systems and future networks.	<ul style="list-style-type: none"> Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS Chartered and held the first meeting of the Federal Coordination Council - an Interagency working group for public safety communications Integrated the Public Safety Wireless Network Program Released the beta version of the Interoperable Communications Grant Clearinghouse database Released a Request for Information for technology concepts and existing or under-development products or services to provide for the interoperability of public safety communications AGILE and SAFECOM released the first draft of the Statement of Requirements for public safety interoperability 	<ul style="list-style-type: none"> Fully integrate grant guidance across federal grant programs with interoperable communications funding Develop and operate an interoperable communications center and grants clearinghouse on the web that will allow public safety users to identify the best solutions for their jurisdiction Develop and promote technical assistance publications that include common interoperability terminology for public safety and further addresses communications-related issues to improve the use of Incident Command Systems Develop fully interoperable demonstrations across the country and create interoperability models out of the successful demonstrations Continue to support the development of standards that will enable multi-jurisdictional and multi-disciplinary interoperability SAFECOM will release a Broad Agency Announcement to identify innovative technologies to fund through demonstration projects SAFECOM is working with the joint DOJ/DHS 25 Cities Project, which will help make the top 25 high threat metropolitan areas interoperable SAFECOM is participating on the White House Spectrum Policy Initiative Taskforce which will make recommendations to the President

E-Gov Initiatives at a Glance

As of 12/01/03

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E-VITAL (SSA)		Establishes common electronic processes for federal & state agencies to collect, process, analyze, verify and share birth and death record information. Also promotes automating how deaths are registered with the states.	<ul style="list-style-type: none"> Eight states (CO, HI, MO, MS, MN, IA, CA, OK) can electronically collect, process, analyze, and disseminate electronic birth records Three states (MN, MT, SD) and New York City have signed contracts to implement an improved death registration process 	<ul style="list-style-type: none"> Develop pricing models for on-line access to birth and death information Roll out infrastructure for on-line access to birth and death information Implement death registration software in New Jersey and New Hampshire Implement death registration software in New York City, Minnesota, Montana and South Dakota
GRANTS.GOV (formerly E-Grants) (HHS)	www.grants.gov	Creates a single portal for all federal grant customers to find, apply and ultimately manage grants online	<ul style="list-style-type: none"> Conducted Find system pilot Completed unified grant application core data standards Launched Grants.gov web site Launched Find system Phased 100% of agencies' competitive announcements into Find system Completed Apply pilot Deployed Apply system initial release Conducted Apply system training 	<ul style="list-style-type: none"> Phase agencies' programs into the Apply system Begin Phase II for managing grants on-line Integrate Find and Apply systems Enhance Find and Apply system functionality Define Reporting data standards Deploy Reporting functionality Define Mandatory Grants Application data standards Deploy Mandatory Grants Application functionality
Internal Efficiency and Effectiveness				
E-TRAINING (OPM)	www.golearn.gov	Create a premier e-training environment that supports development of the Federal workforce through simplified and one-stop access to high quality e-training products and services, and, thus, advances the accomplishment of agency missions.	<ul style="list-style-type: none"> Launched GoLearn.gov 176,000 registered users and 134,000 course completions to date Variable training costs have been reduced to less than a penny per student Launched IT security courses mapped to GISRA and NIST requirements Launched Module 3 which includes initial establishment of IT COP/Knowledge Domain through the IT Workforce Development Roadmap; e-mentoring; upgraded performance support tools; and initial standardized reports 	<ul style="list-style-type: none"> Migrating existing Transportation Virtual University customers (approx. 40 agencies and/or agency components) to GoLearn.gov to provide single point of entry and fee-for-service capability Shut down/migrate any additional on-line training systems across government to GoLearn.gov Establish "communities of practice" working with stakeholder groups and customize the roadmap for the Acquisition, HR, and Financial Management occupations. Anticipate a Module 4 release in September 2004 Migrate approximately 27 agencies to the GoLearn platform in FY04 (total 58)
RECRUITMENT ONE-STOP (OPM)	www.usajobs.opm.gov	Outsources delivery of USAJOBS Federal Employment Information System to deliver state-of-the-art on-line recruitment services to job seekers including intuitive job searching, on-line resume submission, applicant data mining, and on-line feedback on status and eligibility.	<ul style="list-style-type: none"> Re-launched upgraded USAJOBS web site Job-seeker requested enhancement package implemented Averaging almost 200,000 visits per day since launch on new platform Over 185,000 new resumes created in first three months of operation 	<ul style="list-style-type: none"> Continue to enhance site features Implement integration with Federal agency hiring systems to streamline the job application process and reduce redundancies Migrate agency job search engines and resume builders
ENTERPRISE HR INTEGRATION (OPM)		Streamlines and automates the electronic exchange of standardized HR data needed for creation of an official employee record across the Executive Branch. Provides comprehensive knowledge management workforce analysis, forecasting, and reporting across the Executive Branch for the strategic management of human capital.	<ul style="list-style-type: none"> Deployed Release 1 Loaded Release 1 Repository with eight years of CPDF data Defined Release 2 Logical Data Model and Data Elements Defined Portal User Roles for Release 2 and beyond Analyzed database security design and Implementation approach for Release 2 	<ul style="list-style-type: none"> Implement Release 2 Physical Data Models Begin Release 2 Business Intelligence design Complete Release 2 requirements for eOER Design Role-based mock-ups of Release 2 Portal
E-CLEARANCE (OPM)		Streamlines and improves the quality of the current security clearance process.	<ul style="list-style-type: none"> Loaded clearances into OPM SII system Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system Deployed SF 86C (Certification) form Opened E-Clearance learning lab Began imaging investigative records U.S. State Department has deployed the eQIP System 	<ul style="list-style-type: none"> Finalize testing of Federal security questionnaire (SF86) Continue implementing imaging government-wide Continue to train and prepare agencies for eQIP deployment Deploy e-QIP
E-PAYROLL (OPM)		Consolidates 22 federal payroll systems to simplify and standardize federal human resources/payroll policies and procedures to better integrate payroll, human resources, and finance functions.	<ul style="list-style-type: none"> Non-continuing agencies aligned with E-Payroll Providers Provider entrance sessions completed, customers and migration dates on target Payroll Advisory Council formed and monthly sessions conducted Standardization focus group formed to develop policy and procedures for payroll delivery standardization opportunities Completed migration of DoE Received draft partnership merger proposal 	<ul style="list-style-type: none"> Complete first quarter migrations (ABMC, NRC, STB, non-DOT components of DHS) Publish policy and procedures for standardized payroll processes Manage remaining Executive agency migrations Finalize merger recommendations
E-TRAVEL (GSA)		Provides a government-wide web-based service that applies world-class travel management practices to consolidate federal travel, minimize cost and produce superior customer satisfaction. From travel planning and authorization to reimbursement, the E-Travel Service (ETS) will leverage administrative, financial and information technology best practices to realize significant cost savings and improved employee productivity.	<ul style="list-style-type: none"> Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements In final stages of completing MOUs with 24 BRM agencies 18 BRM agencies have begun migration plans with 12 agencies targeting 2004 to begin migration ETS contract award has been awarded Finalized exception language and incorporated agency comments for the final Federal Travel Regulation amendment requiring the use of ETS by Dec 2006 	<ul style="list-style-type: none"> Continue customer service support from the ETS PMO to insure agencies experience a successful migration to ETS Finalize agency MOUs and migration plans Full implementation of world-class E-Travel Service Publish final amendment to Federal Travel Regulation requiring the use of ETS
INTEGRATED ACQUISITION ENVIRONMENT (GSA)	www.fedteds.gov www.bpn.gov www.ppirs.gov www.fedbizopps.gov	Creates a secure business environment that will facilitate and support cost-effective acquisition of goods and services by agencies, while eliminating inefficiencies in the current acquisition environment.	<ul style="list-style-type: none"> Launched Past Performance Information Retrieval System Issued Business Rules for Intra governmental Transactions Merged SBA Pro-NET registration with CCR registration Registered all agencies for intra-governmental transactions Launched Federal Technical Data System (FedTeDs.gov) Proposed Central Contractor Registration rule published in Federal Register for 	<ul style="list-style-type: none"> Pilot a central place for contractors to post their certifications and representations as required by the Federal Acquisition Regulations (FAR) Populate a central directory of all multiple agency contracts Launch updated management information system initial operating capabilities (FPDS-NG) Prototype of intra-governmental orders and payment transaction

E-Gov Initiatives at a Glance

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			public comment	exchanges
E-RECORDS MANAGEMENT (NARA)	www.archives.gov/records_management/initiatives/erm_overview.html	Provides policy guidance to help agencies to better manage their electronic records, so that records information can be effectively used to support timely and effective decision making, enhance service delivery, and ensure accountability. Four major issue areas: Correspondence management, Enterprise-wide electronic records management, Electronic Information Management Standards, Transferring permanent records to NARA.	<ul style="list-style-type: none"> Issued guidance for transferring permanent e-mail records and attachments to the National Archives Issued transfer guidance for permanent scanned images of textual records Expanded methods of transferring electronic records to the National Archives Endorsed revised DoD standard for common set of requirements for records management applications government-wide Issued guidance for transferring permanent PDF records to the National Archives Released Guidance for Coordinating the Evaluation of Capital Planning and Investment Control Proposals for Electronic Records Management Applications Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records 	<ul style="list-style-type: none"> Release methodology for determining agency-unique requirements not contained in DoD 5014.2-STD Issue guidance for transferring permanent digital photography records to the National Archives Issue guidance for transferring permanent GIS records to the National Archives Issue guidance for transferring permanent web records to the National Archives Methodology for developing and implementing an ERM proof of concept pilot Analysis of lessons learned with applicability to electronic records management government-wide automated transfer and accessioning of electronic records
Cross-Cutting				
E-AUTHENTICATION (GSA)		Minimizes the burden on businesses, public and government when obtaining services on-line by providing a secure infrastructure for on-line transactions, eliminating the need for separate processes for the verification of identity and electronic signatures.	<ul style="list-style-type: none"> Gateway prototype deployed Drafted Guidance released creating authentication assurance levels Four agencies (DOD, TREAS, USDA, NASA) cross-certified with Federal PKI Bridge Draft Credential Assessment Framework completed Credential Assessment conducted on one Credential Service Provider 	<ul style="list-style-type: none"> Add additional applications for the Centralized Validation Service for PKI Issue final guidance creating authentication assurance levels Draft Authentication and Identity Policy Framework for Federal Agencies Establish list of trusted credential providers Define authentication architecture based on standards for interoperability Complete Strategic Business Plan Demonstrate architecture in Pilot Establish interoperability laboratory